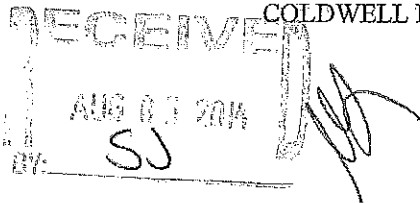
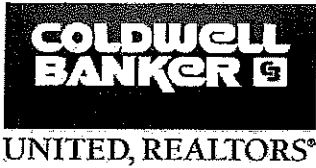


6B.



COLDWELL BANKER UNITED, REALTORS®
4475 BAYOU BOULEVARD
PENSACOLA, FL 32503
BUS. 850.429.8400
www.cbunited.com

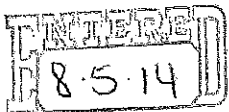
Congratulations on your recent property purchase of 5336 Rowe Tr.! We here at Coldwell Banker United, REALTORS® know how important it is to make sure everything runs as smoothly as possible for you. You have become a valued customer to the Coldwell Banker United, REALTORS® team. As our valued customer, we hold your opinion in the highest regard. We are constantly striving to be the best at what we do and believe your satisfaction is our number one priority.

Please take a moment to tell us about your experience with Coldwell Banker United, REALTORS®, We sincerely thank you for becoming part of our customer team! We anxiously await your valued comment and feedback.

Best regards,

Denis A. McKinnon

Denis A. McKinnon, Jr.
President & COO – Gulf States Division



COLDWELL BANKER UNITED, REALTORS® - Customer Service Buyer Survey

The Name of Your CBUR Agent: Diane James

	Highest	5	4	3	2	1	Lowest
1. Service provided by your agent?		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2. Your agent's knowledge of the real estate business?		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
3. Your agent's knowledge of the market place?		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
4. Your agent's helpfulness in determining financial sources?		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
5. Communication between you and your agent?		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
6. Overall experience with Coldwell Banker United, REALTORS®?		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Did your agent show you the type of properties you expected to see? YES NO

Did the closing go smoothly? YES NO

Are you interested in a career in Real Estate? YES NO

How did you learn of Coldwell Banker United, REALTORS®? Friend Ref.

Comments: (Please use reverse side if needed): DIANE JAMES KNOWS REAL ESTATE! FROM START TO FINISH SHE MADE EVERY STEP OF THE WAY EASY! WE LOVED HER!!!

May the agent use your comments as a written testimonial? YES NO

Please provide us with your email address so we can stay in contact with you. _____

Address Correction Requested
6817 B 6/30/2010
Joseph & Shannon Herman

Pace, FL 32571

*Shannon's
Joe
Herman*